

FCC Consumer Advisory

Unauthorized Equipment Sold on Internet and in Publications

The Federal Communications Commission (FCC) receives hundreds of complaints about alleged illegal (non-FCC certified) equipment being offered for sale on the Internet or in publications. The FCC is monitoring this situation carefully and requests your assistance. If you have any information about illegal or uncertified equipment being offered for sale, please forward it to the FCC. Useful information includes:

- An original advertisement or Web address where the illegal equipment is being advertised or offered for sale with the types of equipment about which the allegations are being made, highlighted;
- If it is a Web auction, the name of the auction site, the exact item number, and auction opening and closing dates;
- Name and address of the individual or business offering the item(s) for sale;
- Your name and telephone number in the event follow-up is necessary. This information can remain confidential, if requested;
- Specifically, why you think the equipment is not in compliance with FCC rules; and
- Number of pieces or types of equipment about which the allegations are being made (one piece, five pieces, how many models, etc.)

This information should be mailed to the FCC at the address indicated below or e-mailed to: FCCINFO@fcc.gov.

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For this or any other consumer publication in an accessible format (electronic ASCII text, Braille, large print, or audio) please write or call us at the address or phone number below, or send an e-mail to FCC504@fcc.gov.

To receive information on this and other FCC consumer topics through the Commission's electronic subscriber service, click on www.fcc.gov/cgb/emailservice.html.

This document is for consumer education purposes only and is not intended to affect any proceeding or cases involving this subject matter or related issues.

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1-888-CALL-FCC (1-888-225-5322) ■ TTY: 1-888-TELL-FCC (1-888-835-5322) ■ Fax: 1-866-418-0232 ■ www.fcc.gov/cgb